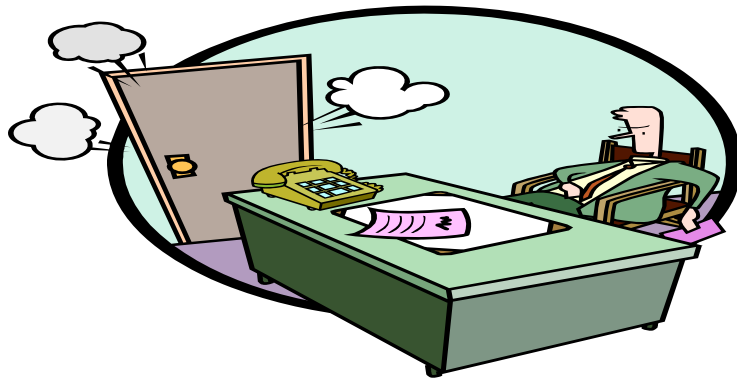


CHELTENHAM AND GLOUCESTER INSURANCE INSTITUTE

Lunchtime seminar - Weds 21st January 12.30pm.

John Quinlan, Relationship Manager of the Financial Ombudsman Service will outline the work of the Ombudsman Service in adjudicating disputes between policyholders and insurers and intermediaries.



This seminar will be of interest to all insurance employees, and of particular relevance to those taking Certificate, Diploma or Advanced Diploma exams in 2009.

The seminar will be followed by a light buffet lunch.

Location - Ecclesiastical Insurance, Brunswick
Road, Gloucester

If you wish to attend, please email Linda Prewett, President before 5pm Wednesday 14th January 2009 on lindaprewett@aol.com